

Change Your Password

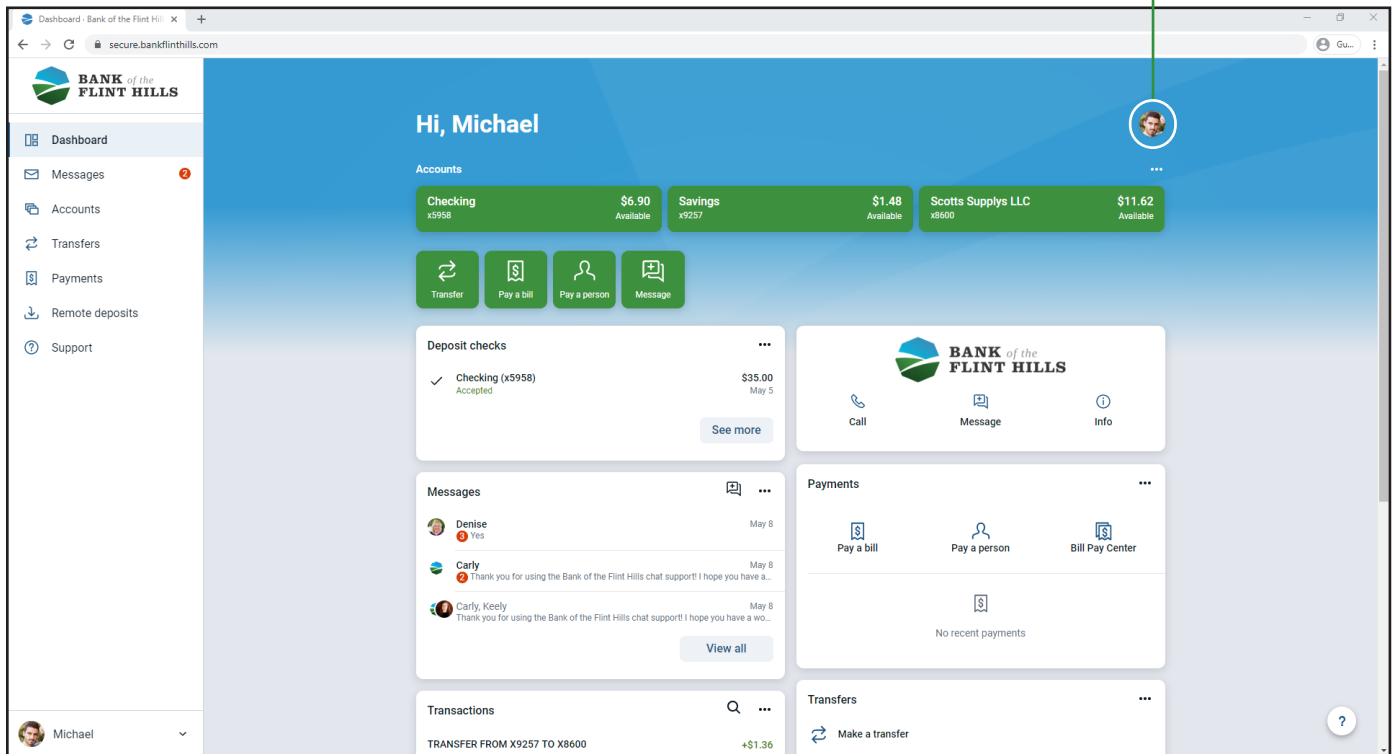
A Step-by-Step Guide



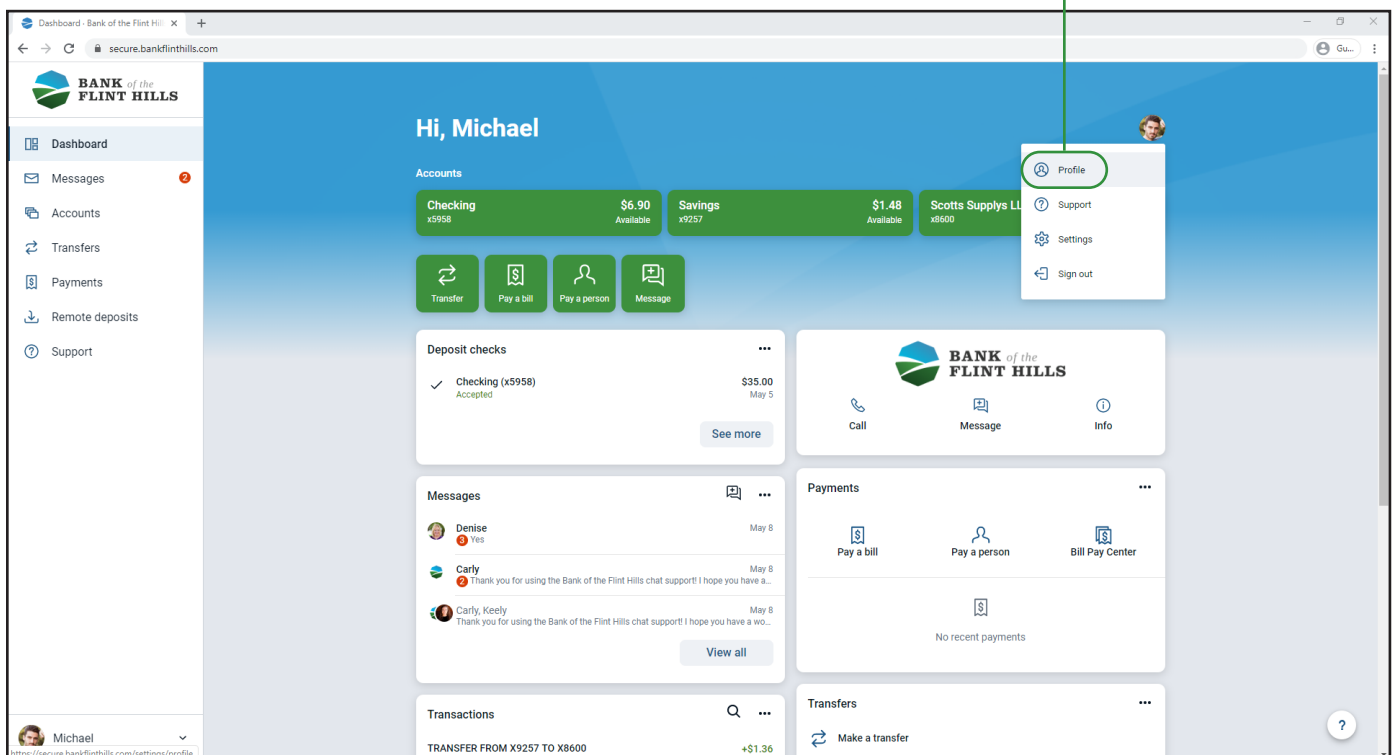
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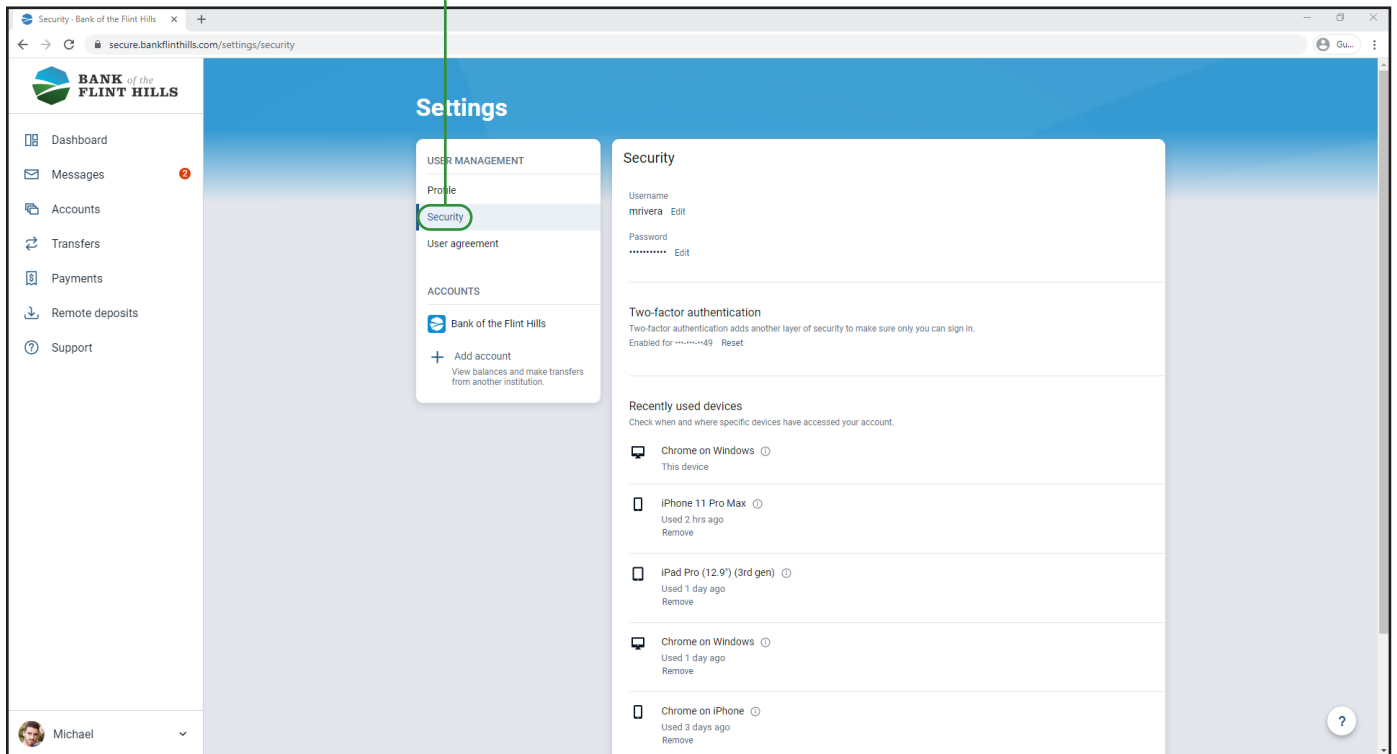
Begin by locating your profile picture in the upper right-hand corner of your dashboard. Reveal the drop-down menu by clicking on your picture.



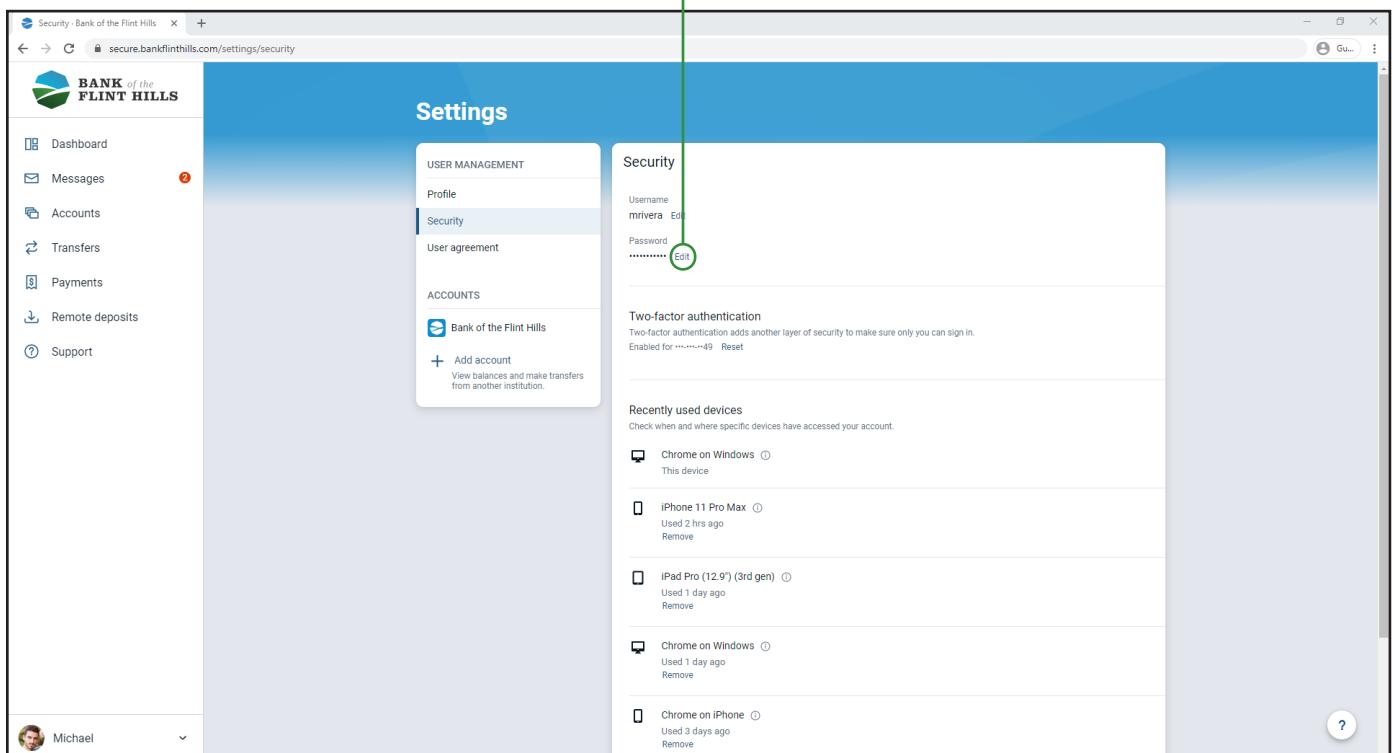
In the menu, select "Profile" to be taken to your settings.



The next screen you see will be your settings. Locate and select "Security" in the left menu to begin changing your username.



Next to your current password select the "Edit" button to begin changing it.



In the boxes that appear, enter your current password, as well as a new password you would like to change it to. Click “Show Rules” to view the password requirements.

Settings

Security

Username: **mrivera** [Edit](#)

Current password

New password

Confirm new password

[Show rules](#)

[Save](#) [Cancel](#)

Two-factor authentication

Two-factor authentication adds another layer of security to make sure only you can sign in.
Enabled for *****49 [Reset](#)

Recently used devices

Check when and where specific devices have accessed your account.

Chrome on Windows ⓘ
This device

iPhone 11 Pro Max ⓘ
Used 2 hrs ago
[Remove](#)

As you enter your new password, the system will indicate which rules you have not successfully met. These errors will be shown in red text.

Settings

Security

Username: **mrivera** [Edit](#)

Current password

New password

New password error:
Must contain at least 1 number
Must contain at least 1 special character +_@!\$%&*~

Confirm new password

Must contain at least 1 letter
Must contain at least 1 number
Must contain at least 1 special character +_@!\$%&*~
Must be between 8 and 25 characters in length
Must not match or contain your ID
Must not match one of the previous 2 PASSWORDS
Must not contain spaces.
[Hide rules](#)

[Save](#) [Cancel](#)

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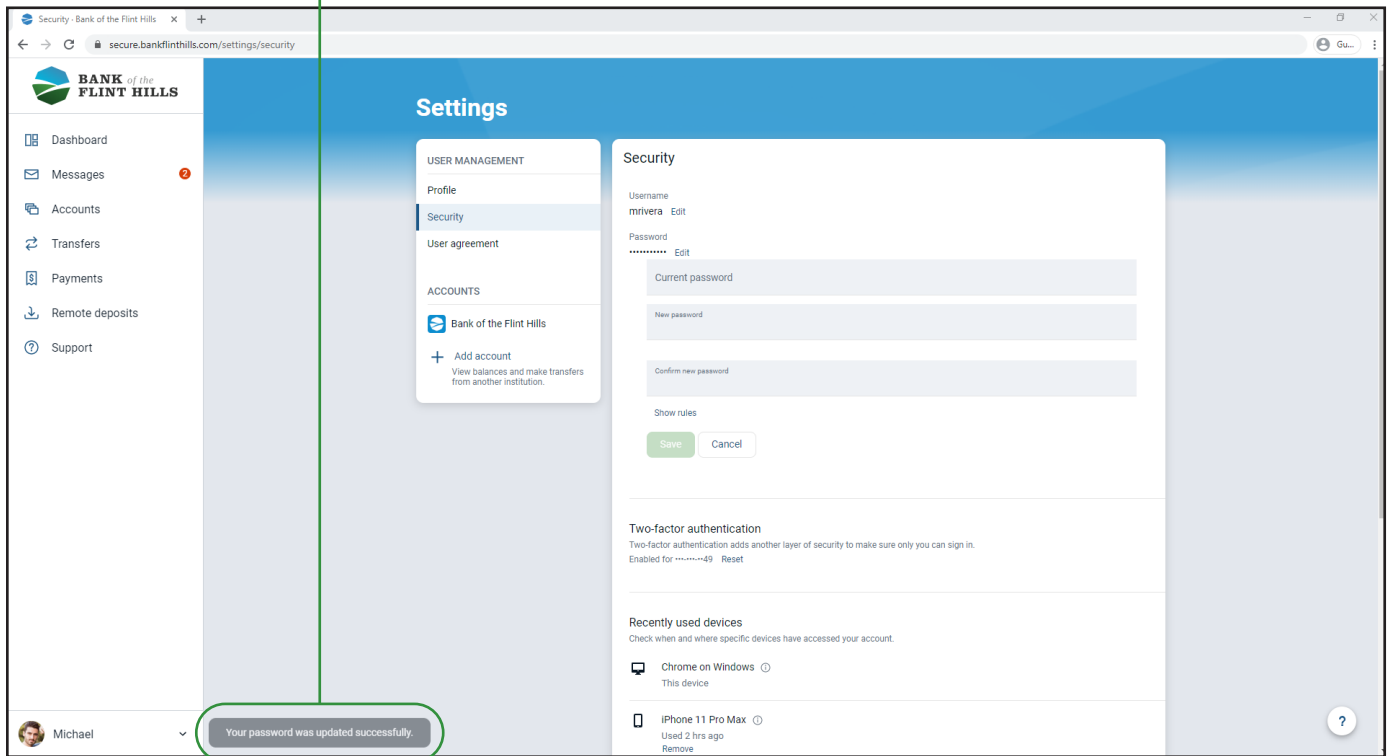
If your new password does not match what you entered in the confirmed password box, you will be alerted with an error in red text.

The screenshot shows the 'Security' settings page for a user named Michael. The page has a sidebar with navigation links: Dashboard, Messages, Accounts, Transfers, Payments, Remote deposits, and Support. The main content area is titled 'Settings' and includes a 'Security' section. In the 'Security' section, there are three password input fields: 'Current password', 'New password', and 'Confirm new password'. The 'New password' field has a red error message: 'New password error: Must not match one of the previous 2 PASSWORDs'. The 'Confirm new password' field has a red error message: 'Password confirmation error: Passwords don't match'. Below the error messages, there are password requirements listed: 'Must contain at least 1 letter', 'Must contain at least 1 number', 'Must contain at least 1 special character +_@!\$%^&*~', 'Must be between 8 and 25 characters in length', 'Must not match or contain your ID', 'Must not match one of the previous 2 PASSWORDs', and 'Must not contain spaces'. There are 'Save' and 'Cancel' buttons at the bottom of the password change section. A 'Two-factor authentication' section is also visible, showing it is enabled for the user's phone number. A green line from the text above points to the error messages.

After you have fulfilled all password requirements, the "Save" button will turn green indicating you may change the password. Click the "Save" button to make these changes before leaving the page.

This screenshot shows the same 'Security' settings page as the previous one, but with the 'Save' button highlighted by a green circle. The error messages are still present, but the 'Save' button is now green, indicating that the password requirements have been met. The 'Two-factor authentication' section is still visible, showing it is enabled for the user's phone number. A 'Recently used devices' section is also visible, listing 'Chrome on Windows' and 'iPhone 11 Pro Max'. A green line from the text above points to the 'Save' button.

Once your password has been successfully changed, you will see a notification in the lower left corner of your screen.



You will also receive an email confirming your password has changed.

